

Protection of Personal Data of Individuals Resident in the EEA Countries

We, Nissin Corporation, respect your privacy and comply with applicable laws and regulations including General Data Protection Regulation (GDPR) in order to protect your personal data.

This notice covers how we collect, use, disclose, transfer, store and safeguard the personal data concerning any natural person in European Economic Area (EEA) countries.

*EEA countries (EU member states, Iceland, Liechtenstein and Norway)

1. Collection and Use of Personal data

We may ask you to provide your personal data, including, but not limited to, name, company name, physical address, email address, phone number, date of birth, passport numbers to the extent necessary to provide logistics services and other services or support you request. Although you have an option not to provide the personal data that we have requested, if you chose not to do so, we will not be able to provide you with our services or respond to any queries you may have.

We use personal data we collect to

- (1) Pick up and deliver
- (2) Provide services you request (e.g. transport, warehousing or customs clearance)
- (3) Provide customer support and respond to you about your requests and inquiries.
- (4) Offer services we believe may interest you
- (5) Perform billing and collection activities
- (6) To conduct a customer satisfaction survey regarding the transportation, delivery, storage, and handling and customs clearance of cargos, commodities and household goods
- (7) Send a gift or a greeting card
- (8) To provide information on transportation, delivery, storage, cargo handling, customs clearance and other services, travel and other products, various events, seminars, and campaigns of our company and its affiliated companies
- (9) To conduct market analysis and data analysis in the R&D of new services and products

2. Data Sharing and Disclosure

We do not or will not sell, share or transfer the personal data you provided to third

parties unless for the purpose of the contract, unless required by laws and regulations, unless you have given express consent to do so, or unless necessary for the vital interests of yours or other natural person or the public.

3. International Data Transfers

The personal data we collect may be transferred to countries outside EEA in which our group companies (including representative offices), agents or sub-contractors who perform services on our behalf are located and stored on its servers. Although some of the countries may not have the same level of data protection on international data transfer as GDPR, we ensure that the personal data is processed and stored securely.

4. Safeguards

We maintain, to a reasonable extent, administrative, technical and physical safeguards designed to protect the personal data we collect against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use.

5. Retention Periods

We erase or discard the personal data we collect appropriately with undue delay once the retention of the personal data is no longer necessary.

6. Your Rights

You have the following rights relating to your personal data under GDPR .

- (1) Right to Access
 - The right to know what kind of personal data has been collected about you and how such data has been used.
- (2) Right to Rectification
 - The right to correct an inaccurate data about you.
- (3) Right to Erasure (“right to be forgotten”)
 - The right to withdraw your consent and ask for your personal data to be deleted.
- (4) Right to Restriction of Processing
 - The right to limit the processing of your personal data.
- (5) Right to Data Portability
 - The right to receive your personal data we collect in a structured, commonly used and machine-readable format and to reuse it for your own purposes.
- (6) Right to Object

- The right to object to your personal data being processed.
- (7) Rights relating to Automated individual decision-making including profiling
- The right not to be subject to a decision based solely on automated processing, including profiling*, which produces legal effects concerning you or similarly significantly affects you.

*We do not perform a profiling on the personal data we collect.