

Protection of Personal Information

Collection and Use of Personal Information

We may collect and use Personal Information in the course of our business for one or more of the following purposes. In case we use Personal Information for other purposes, we will obtain consent separately.

[Purpose of Use]

- (1) To carry out transportation, delivery, storage, and handling and customs clearance of cargos, commodities and household goods safely and securely
- (2) To verify the identity at the delivery of cargos, commodities and household goods
- (3) To contact and reply to the inquiries or quotation requests
- (4) To send information on services of transportation, delivery, storage, and handling and customs clearance of cargos, commodities and household goods to you
- (5) To collect debts and fulfill obligations
- (6) To conduct a customer satisfaction survey regarding the transportation, delivery, storage, and handling and customs clearance of cargos, commodities and household goods
- (7) To give gifts or tokens of gratitude to you
- (8) To provide information on transportation, delivery, storage, cargo handling, customs clearance and other services, travel and other products, various events, seminars, and campaigns of our company and its affiliated companies
- (9) To conduct market analysis and data analysis in the R&D of new services and products

[Our main Business]

- (1) Cargo Transportation by Truck
- (2) Warehousing
- (3) Port and Harbor Transportation
- (4) Customs Brokerage
- (5) Ocean Freight Forwarding
- (6) Air Freight Forwarding
- (7) Rail Freight Forwarding
- (8) Household Moving
- (9) Air Freight Agencies
- (10) Packing
- (11) Shipping Agencies

(12) Construction

(13) Longshoremen Dispatching Service

Disclosure and Provision of Personal Information Data to Third Parties

We will not disclose or provide Personal Information Data to any third parties, except for our business partners and contractors in order to achieve the Purpose of Use or in case of any of the following circumstances.

1. Express consent has been obtained.
2. Data or information is provided in a format that does not identify individuals, as in statistical data.
3. Disclosure is required by laws or regulations.
4. Disclosure is required to protect a person's life, body or property in case where obtaining a person's consent is difficult.
5. Disclosure is required to improve the public health or to promote the sound growth of children in case where obtaining a person's consent is difficult.
6. Disclosure is required to cooperate with the public affairs of national or local governments, and where obtaining a person's consent is likely to hinder the administration of public affairs.

Sharing of Personal Information

We may share Personal Information such as name, physical address, telephone number, e-mail address or job title etc.,) with our affiliate companies in order to provide streamlined and integrated logistics services .

Disclosure, correction, deletion and of Personal Information Data

1. Disclosure
 - We will disclose Personal Information we hold about you upon your request within a reasonable period and to a reasonable extent after the verification of your identity.
2. Correction and Modification
 - We will correct or modify Personal Information we hold about you upon your request within a reasonable period and to a reasonable extent after verification of your identity.
3. Suspension of use and deletion
 - We will suspend its use or delete Personal Information we hold about you upon

your request within a reasonable period and to a reasonable extent after verification of your identity

However, we would like to remind you that such suspension of use and deletion may impede the provision of our services, despite our best intentions.

Also, we may decline your request in case where holding of Information is based on laws or regulations.

4. Procedure to Request Disclosure etc

- All the above requests or other inquiries concerning Personal Information shall be taken care of by “Inquiry Desk”.

Please note that any requests should be made in accordance with the following procedures otherwise we may not be able to accept.