



 株式会社 日新
NISSIN CORPORATION

CSR Report 2018



Top Message



Based on the meaning of “NISSIN” and our philosophy of “improving each day,” Nissin Group is committed to a process of constant renewal. Our basic business policy is to meet the expectations of shareholders and other stakeholders by continually enhancing the corporate value, while contributing to the creation of an affluent society and establishing trust with customers through the provision of safe, fast and high-quality logistics- and travel-related services at a competitive cost.

To adhere to this policy, the Group seeks to operate logistics- and travel-related services globally that are essential for economic and social development, while also fulfilling our corporate social responsibility (CSR) in terms of compliance with business ethics, laws and regulations and involvement in activities to protect the global environment.

Recently, the explanation and disclosure of CSR activities to stakeholders are becoming increasingly important. The Group will improve its activities by clarifying its past initiatives and future policies. The Group will introduce some of its initiatives in this booklet.

I hope you will gain a better understanding of CSR activities of the Group by reading through the booklet.

Masahiro Tsutsui
President and Chief Operating Officer (COO)

Positioning of Our Efforts

Efforts in Japan

- P.5 Embarked on Business Continuity Management
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Governance

SDGs



Revision of the Charter of Corporate Behavior

The Group established the Charter of Corporate Behavior in 2002 and has since been using it as a guideline to conduct free and fair corporate activities globally. Recently, there are growing global concerns that the maintenance and development of the economic order will be threatened by aggravated social issues. Against these concerns, the international community is advancing its efforts for measures such as the Paris Agreement and the establishment of SDGs, and the Japanese government has expressed its intention to actively promote these efforts. In agreement with the purpose of these initiatives, the Group revised the Charter of Corporate Behavior for a third time in 2018, incorporating its commitment to social challenges and human rights as a global company as well as countermeasures against risks, in addition to our existing corporate ethics and social responsibility efforts. At the Nissin Group Meeting, the top management explained the purpose of the revision to the representatives of affiliated companies in Japan and overseas subsidiaries. The Charter of Corporate Behavior has been translated into four languages (English, Chinese, Spanish and Thai) and distributed in 24 countries for overseas employees to deepen their understanding of the Charter.

<p>日新グループ 企業行動憲章</p> <p>日新グループは、世界中のあらゆる国々で活動するグローバル企業として、社会の持続的な発展に貢献し、社会の発展に貢献することを目的として、自由で公平な企業活動を推進することを旨として、この憲章を制定しました。</p> <p>1 わたしたちは、お客様をはじめとする社会のあらゆる関係者から信頼される企業を目指します。</p> <p>2 わたしたちは、公平で責任のある企業活動を推進します。</p> <p>3 わたしたちは、環境の持続可能な発展を推進します。</p> <p>4 わたしたちは、人権を尊重し、公正な取引を行います。</p> <p>5 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>6 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>7 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>8 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>9 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>10 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>11 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>12 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>13 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>14 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>15 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>16 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>17 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p>	<p>日新 Charter of Corporate Behavior</p> <p>In recognition of our position as a good corporate citizen committed to contributing to the sustained growth of society and to engaging in free and fair business activities globally with a strong sense of ethical values, Nissin Corporation and its subsidiaries have established a set of principles to guide our corporate behavior.</p> <p>1 We aim to become a company that earns the trust of our customers and satisfies their needs.</p> <p>2 We will execute fair and responsible corporate activities.</p> <p>3 We will carry out information disclosure as a fair and active manner.</p> <p>4 We will become a company through timely and appropriate disclosure of information.</p> <p>5 We will work to deepen mutual understanding through dialogue with consumers, suppliers, shareholders, employees, and other stakeholders.</p> <p>6 We will respect human rights in the conduct of our business.</p> <p>7 We will create an environment that respects different values and that makes the most of diverse human resources.</p> <p>8 We will become a company that enables each employee to grow to work cheerfully and to find meaning in this job.</p>	<p>日新 企业行动宪章</p> <p>日新グループは、世界中のあらゆる国々で活動するグローバル企業として、社会の持続的な発展に貢献し、社会の発展に貢献することを目的として、自由で公平な企業活動を推進することを旨として、この憲章を制定しました。</p> <p>1 わたしたちは、お客様をはじめとする社会のあらゆる関係者から信頼される企業を目指します。</p> <p>2 わたしたちは、公平で責任のある企業活動を推進します。</p> <p>3 わたしたちは、環境の持続可能な発展を推進します。</p> <p>4 わたしたちは、人権を尊重し、公正な取引を行います。</p> <p>5 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>6 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>7 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>8 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>9 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>10 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>11 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>12 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>13 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>14 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>15 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>16 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p> <p>17 わたしたちは、社会の発展に貢献することを目的として、自由で公平な企業活動を推進します。</p>	<p>日新 Código de Conducta Empresarial</p> <p>La misión de Nissin Corporation, como buen ciudadano corporativo, es contribuir al desarrollo continuo de la sociedad, y ser que mantenga a nivel mundial actividades corporativas que sean libres y justas, al mismo tiempo que mantenga altos valores éticos, establecidos a continuación en el Código de Conducta Empresarial de nuestra compañía:</p> <p>1 Nosotras aspiramos a ser una empresa que gane con la confianza de los clientes y que pueda mantenerse satisfaciendo a sus necesidades.</p> <p>2 Nosotras realizamos actividades corporativas justas y responsables.</p> <p>3 Nosotras llevamos a cabo la divulgación de información de manera justa y activa.</p> <p>4 Nosotras respetamos los derechos humanos de todas las personas, y reconocemos igualmente los valores de cada una.</p>	<p>日新 แนวทางปฏิบัติของบริษัท</p> <p>กลุ่มบริษัทนิสซินเป็นบริษัทที่มุ่งมั่นที่จะพัฒนาคุณภาพชีวิตของพนักงานและลูกค้าทั่วโลก โดยยึดมั่นในหลักการดำเนินธุรกิจที่โปร่งใสและเป็นธรรม และปฏิบัติตามค่านิยมทางธุรกิจที่ถูกต้องและเหมาะสม</p> <p>1 บริษัทเราปรารถนาที่จะเป็นบริษัทที่ได้รับความไว้วางใจจากลูกค้า และได้รับความพึงพอใจสูงสุด</p> <p>2 บริษัทเราปฏิบัติตามกิจกรรมทางธุรกิจที่ยุติธรรมและมีความรับผิดชอบต่อสังคม</p> <p>3 บริษัทเราเปิดเผยข้อมูลข่าวสารอย่างโปร่งใสและเป็นธรรม</p> <p>4 บริษัทเราเคารพสิทธิมนุษยชนของทุกคน และให้ความสำคัญกับคุณค่าของทุกคนอย่างเท่าเทียมกัน</p>
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Risk Management

SDGs



Embarked on Business Continuity Management

In recent years, a range of natural disasters occurred in Japan, and it is a particular concern that the disaster risk may arise due to a large-scale earthquake. To avoid the economic stagnation caused by the suspension of business for companies stricken by a large-scale disaster, the Group has formulated a business continuity plan (BCP) as a logistics company responsible for the social infrastructure.

To facilitate the speedy restoration of business in the event that such a disaster occurs, the Group has formulated BCP for the Tokyo area by establishing a cross-departmental team. The Group plans to formulate BCP for all bases in Japan one by one in fiscal year 2019.

In January 2019, the Group conducted an initial response training for the emergency headquarters based on the assumption of a Tokyo inland earthquake. The Group will continue to fulfill its mission as a logistics company, part of the social infrastructure, by establishing effective business continuity management (BCM) based on the PDCA method during peacetime, including the implementation of training sessions based on a variety of scenarios, the development of MCA wireless communication devices essential for initial contact at the time of a disaster, the enhancement of safety conformation systems, and the development of stockpiles for disasters.



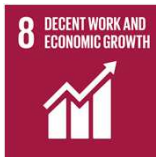
Scene of the initial response training



Implemented a training on making decisions in a situation that changes minute-by-minute

Cultivation of Human Resources
Work-life Balance

SDGs



Support for Diverse Workstyles and the Enhancement of Training

The Group aims to become a company where each employee can maximize their abilities while balancing work and family by developing a pleasant work environment for all employees based on the Act on Advancement of Measures to Support Raising Next-Generation Children. The Group is also actively working on the recruitment of foreign students and people who studied abroad, based on the belief that actively hiring and utilizing human resources with diverse values is important for the sustainable development of society and a company.

1. Promotion of the employment of people with disabilities
2. Promotion of the flexible working hours system
3. Implementation of career training
4. Enhancement of the system for the planned granting of annual paid leave
5. Implementation of the reemployment system
6. Promotion of the employment of foreigners in Japan



Environment

SDGs



Environmentally Friendly Logistics Facilities

As the Group has set active efforts to protect the global environment as a basic policy, it has introduced photovoltaic power systems, low-load electrical equipment for cargo handling. And LED lighting at its logistics facilities, and utilizes recycled resources for packing materials used at the facilities.

The Group also makes choices to effectively utilize limited resources by using heat shield paints for the exterior walls of freezing and refrigeration facilities to reduce electricity consumption and by adopting natural refrigerant machines at facilities to be constructed.

Recognized for such efforts toward environmental conservation, the Group has been authorized to receive a subsidy from the Ministry of the Environment when it constructs a new warehouse.



Rendering of Fukuoka Island City Warehouse

Environment

SDGs



Efforts for Environmental Conservation in Vietnam

NR Greenlines Logistics Co., Ltd.* in the Group is working on environmental conservation in Vietnam by proposing a modal shift from trucks to railway to its customers. The company operates 10 trains a week in the railway connecting the northern and southern parts of Vietnam (between Hanoi and Ho Chi Minh City) and has reduced CO₂ emissions by 11,321 tons in 2018*.

* Calculated based on the calculation sheet of energy usage and CO₂ emissions of Japan Freight Railway Company.



Hanoi and Ho Chi Minh City are approximately 1,700 km apart, equivalent to the distance between Hachinohe and Fukuoka



Operation of block train by NR Greenlines*

* NR Greenlines Logistics Co., Ltd. Joint venture company between Nissin and RATRACO, a subsidiary of Vietnam Railways, established in 2008

Environment

SDGs



Efforts for Energy Saving

The Group was rated as an excellent business operator (Class S) by the Ministry of Economy, Trade and Industry for its periodic reports under the Act on Rationalizing Energy Use (submitted in fiscal 2018). The Group continues its efforts to eliminate the waste of energy by setting a target for reducing the energy consumption rate by 1% or more on average for five years. As a result of these efforts, the Group has been rated as an excellent business operator for the fourth consecutive year since the commencement of the system. The Group will continue to make efforts to achieve a sustainable society by conducting environmentally friendly business activities.

- Results of the classification assessment of business operators based on periodic reports under the Act on Rationalizing Energy Use (submitted in fiscal 2018) in construction works and workplaces

Name of business operator	Evaluation of energy saving			
	FY2015	FY2016	FY2017	FY2018
Nissin Corporation	S	S	S	S

* Source: Website of the Agency for Natural Resources and Energy of the Ministry of Economy, Trade and Industry
https://www.enecho.meti.go.jp/category/saving_and_new/saving/enterprise/overview/institution/

(Reference)

Class S Business operators with excellent energy saving (those that have achieved the targets)	Level	(1) Achieved the non-binding target*1 or (2) Achieved the benchmark target*2
	Response	Names of business operators and the number of consecutive years of achievement are presented on the website of METI

*1 Non-binding target: Reduce the energy consumption rate by 1% or more on average for five years.

*2 Benchmark target: Level at which business operators should aim in the medium to long term for the covered industries and areas of the benchmark system

Greening

SDGs



Cooperation in Restoring Forests and Securing Water Sources

The Group has been participating in the Forest Restoration Partner Program in Kanagawa since January 2019.

This program aims to pass on the abundant blessings of the forests to the next generation by maintaining forests in water source areas in cooperation between the Kanagawa Prefectural Government and private-sector companies. This is a participatory program in which partner companies not only make donations, but also thin the forests, develop forest roads and conduct studies on nature.

With the belief that cooperating in conservation activities for water source forests will lead to the conservation of all land, sea and air environments, which are the fields in which the Group conducts the logistics business, the Group has decided to conduct activities rooted in Kanagawa, the place of its establishment, in partnership with the prefectural government.

The Group has named the forest (approximately 9 hectares) in Mii, Midori-ku, Sagami-hara, Kanagawa in which the Group is involved -“forest connecting the earth, the ocean and the whole sky”. On March 14, 2019, the Group received a letter of gratitude from Prefectural Governor Yuji Kuroiwa.



Taken at the governor's office in the main building of Kanagawa Prefectural Government
From left: Kanagawa Prefectural Governor Kuroiwa and President Tsutsui

Greening

SDGs



Cooperation in Forest Preservation Activities

Nissin Travel Service Co., Ltd. in the Nissin Group cooperates in the activities of the C.W. Nicol Afan Woodland Trust in which C. W. Nicol, a famous environmental activist and writer, serves as the chairman under the corporate slogan of “helping people with their human- and earth-friendly travels.” The company aids in reviving the Afan Woodland in Shinano-machi, Nagano Prefecture, to become a forest with rich diversity where flora and fauna co-exist, and provides assistance to the Five-Sense Project, which hosts children from foster homes and families stricken by the Great East Japan Earthquake.



It is said that owls only live in healthy forests, because they need a rich environment including sufficient prey, woods and grassy areas to nurture their young.

Education

SDGs



Co-sponsorship of Yokohama Youth Event 2018

The Group co-sponsored the Yokohama Youth Event 2018, an event co-hosting the 7th Asia Smart City Conference sponsored by the City of Yokohama, held at Yokohama Grand Intercontinental Hotel on November 14, based on our wish to extend a helping hand to providing educational opportunities for the next generation that will support the future in order to realize a sustainable society.

This event provides a priceless opportunity for students to conduct independent research to solve urban problems that face emerging countries in Asia and give a presentation at an international conference. Donations were earmarked for the research expenses of the students.

On the day of the event, active discussions on problem solving were held, and the participants were highly regarded by the Asian Development Bank and other organizations who thought that some of the discussed ideas included clues to solving various problems.

The Group will continue to actively conduct activities to facilitate educational support for the next generation and the development of areas where the Group extends its business.



President Masahiro Tsutsui delivering an opening address

Sports Volunteering

SDGs



Participation in Yokohama Marathon as Volunteers

On October 28, a total of 17 people including the Company's volunteers and their family members participated in the water service volunteer activity at the Yokohama Marathon 2018.

The main role of the Group was to provide drinks at the water station, but another important role was to cheer for the runners. Because the water station is located 37 kilometers from the start, near the goal, they naturally became passionate about cheering on the runners who tried to go the full distance. They also felt proud that the facilities of the Group blended into the scenery of Yokohama which the runners observed.

We also want to loudly cheer for runners in the autumn marathon as volunteers who support civic events in our community of Yokohama.



Providing drinks at the water station



Cleanup is also an important role



Members of the company

International Exchange

SDGs



Co-sponsorship of Vietnam Festa in Kanagawa 2018

The Group co-sponsored the Vietnam Festa in Kanagawa 2018 held on September 7 to 9. We transported the large props of the Water Puppet Theater for free, as we did in 2017. The weather was good on the day of the event, and many visitors watched the puppet play, deeping the cultural exchange between Japan and Vietnam. We hope that both countries will continue to strengthen friendship in a range of areas and work toward the 50th anniversary of the establishment of diplomatic relations.



Water Puppet Theater, one of the traditional performing arts in Vietnam



Event co-sponsored by Nissin Corporation and Nissin Logistics (VN) (established in 2006)

Disaster Relief Assistance

Free Delivery of Relief Supplies to Areas Stricken by Flooding in Laos

SDGs



Lao Nissin SMT Co., Ltd., a local Laotian subsidiary of the Group, carried out the free delivery of relief supplies such as food, clothing and power generators to help the victims of the flooding that occurred in southern Laos in July 2018.

More than 260,000 people were victims, and many were forced to live in emergency shelters. The company completed the delivery by proceeding with the work so that the goods would be delivered as soon as possible.



Loading relief supplies into a truck



Social Welfare Support,
Traffic Safety Activities

Social Contribution Activities in India

SDGs



Nissin ABC Logistics Private Limited in the Group has been actively making donations to nursing homes and groups that provide assistance to patients with childhood cancer and conduct cleaning activities for the Ganges River. In 2018, the company cooperated in a traffic safety event as a new initiative in response to a call from the Japanese Chamber of Commerce & Industry, Chennai.

On the day of the event, the company distributed traffic safety cards, encouraged the drivers of automobiles and motorcycles to wear a seat belt and a helmet and called on them to stop using smartphones while driving.

We will continue to conduct activities that aid the local development of India.



Traffic safety cards



Participants in a traffic safety event